

## Environmental Policy

Charlotte Stiffell Ltd are committed to running a responsible, environmentally respectful and ultimately sustainable business. We recognise that our supply chain, process and products can have an impact on the environment both directly and indirectly.

We constantly look to unearth issues that have an effect on the environment and try to find the most effective way in eliminating or reducing that impact. Our work ethic is to work continuously on improving our environmental performance and deliver standards that not only follow trade laws but go beyond compliance wherever possible.

Our Recent Achievements include:

- Upgrade of our lighting to low voltage LED Bulbs.
- Upgrade of our vehicles to fully Electric or Hybrid.
- Implementation of plastic, metal and general waste recycling programs.
- A minimum of 70% of our cardboard (and up to 100% in some cases) used
- in our shipping department are made from recycled material.

## Environmental Objectives

We now have a small team, primarily instructed to coordinate our environmental performance across the company, and to regularly review our objective targets, ensuring that our actions effectively implement our environmental policies.

These constant reviews include.

- To take into account all aspects of the environment throughout our operations, keeping a functional environmental management system.
- To ensure that environmental issues are properly assessed and considered when making key decisions on our supply chain, process and products along with developments.
- To utilize energy more proficiently and our natural resources wisely and effectively, in turn reducing our greenhouse gas emissions
- To reduce waste and reuse items where possible
- To constantly engage with our suppliers on all aspects of the environment including the sustainability of our packaging materials and supply chain
- To develop the use a biodegradable method where practically possible and promote ways to reduce, reuse and recycle.
- To conduct an annual review of our environmental management procedures.

